Minutes of Meeting Rivers Edge Community Development District

The regular meeting of the Board of Supervisors of the Rivers Edge Community Development District was held Wednesday, August 18, 2021 at 6:00 p.m. at the RiverTown Amenity Center, 156 Landing Street, St. Johns, Florida.

Present and constituting a quorum were:

Mac McIntyre	Chairman
Erick Saks	Vice Chairman
Frederick Baron	Supervisor
Robert Cameron	Supervisor
Scott Maynard	Supervisor
Also present were:	
Jim Perry	District Manager
Jennifer Kilinski	District Counsel
Ryan Stillwell	District Engineer
Dan Fagen	Vesta/Amenity Services
Eric Olsen	Vesta/Amenity Services
Jason Davidson	Vesta/Amenity Services
Clint Waugh	Vesta/Amenity Services
Jonathan Perry	Vesta/Amenity Services
Marilee Giles	GMS
Shane Blair	VerdeGo
Several Residents	

The following is a summary of the discussions and actions taken at the August 18, 2021 meeting. An audio copy of the proceedings can be obtained by contacting the District Manager.

FIRST ORDER OF BUSINESS Roll Call

Mr. Perry called the meeting to order at 6:00 p.m. and called the roll.

SECOND ORDER OF BUSINESS

Audience Comments

Rivers Edge CDD

A resident stated I have two issues, one is the bushes in my neighborhood, it is difficult to see over them when you are driving, let alone walking and trying to cross. The shrubbery is growing down where a bicycle gets smacked with branches. These bushes are out of control.

At the lap pool we have lounge chairs, chairs, umbrellas throughout all the pool areas, there should be one umbrella for every three or four chairs. I think we are down to three umbrellas at the lap pool. We have been asking for four years and that is not acceptable.

Ms. Rausch stated we would like to go on the record as objecting to some of the budget increases, specifically regarding landscape contract. It appears to be a 25% increase to their contract and that seems excessive, and I would like clarification of what that includes. If it is new neighborhoods that haven't been built out, I would like to know why we are being charged those costs instead of Mattamy paying those up until those are built out and homeowners are there to pay those. Also, the current condition of the landscaping is unacceptable. It appears if they can't get on a riding mower, it isn't getting done. Down around the lakes it is thigh high. If we have any kind of increase in the budget, I would expect the quality of that service to go up significantly. I would like clarification around what we are getting for those increases. A couple of smaller increases, lifeguards going up \$10,000. I don't understand why we spent \$18,000 projected at the end of September so why are we allocating \$10,000 more for lifeguards? When I'm at the pool I notice one lifeguard is at the slide and the other is sitting in the air-conditioned room. If we are paying them, I expect them to be out there monitoring the lap pool because no one is following the rules of the lap pool. I have to routinely scold children sitting on the lane markers, swimming across the lanes and I have to deal with the backlash of that. Another small increase is to the hospitality staff. I have no problem paying them, but again if they are going to sit in the airconditioned room on their phone that is not doing their job. They need to be out monitoring, they need to be walking around, straightening up the lounge chairs, making sure toys and trash are picked up and things of that nature. Security went up from \$45,000 to \$75,000. Who is he and where is he? I have seen a car parked out here and I have seen them drive over to the Riverfront Park, otherwise I never see them.

Mr. Perry stated when we get to the budget, I will address some of these. I will address a couple of the larger ones right now. In regard to the landscape contract, it has gone up about \$300,000 and most of those costs are attributable to new neighborhoods coming online and Mattamy does pay for the houses that are not built. If your assessment for O&M is \$1,200 and

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Mattamy has plans to build a house like yours they are paying that \$1,200 too even though it is not there and it is raw land.

Ms. Rausch stated the proposed assessment increase is 16% for my lot size. That is the only line item that is going up significantly. What are the other increases that are causing homeowner's assessments to go up yearly 20%?

Mr. Perry stated in regard to the lifeguards, the actual run rate was less because the pool was closed so the run rate next year is fully loaded. I can't address hospitality; Jason will do that, but in regard to security we have a contract that was approximately \$45,000 and increases to \$75,000 this year based on discussions with the board to look at hiring additional off duty sheriff's officers.

Mr. Saks stated the current security guard that we have for certain hours but we talked about using about \$30,000 to hire off-duty sheriffs and what we could use as a community is use them in any capacity that we want, we don't have to use the full \$30,000. I have heard a lot of complaints about speeding and golf carts. We would decide on the current issue we need to address.

Ms. Rausch stated in any of the categories that have increases, as homeowners we have the right to see the service level agreements that are negotiated in these contracts and what kind of claw back provisions there are if we are not getting the service we were promised for the price we agreed upon. We should not be paying that price month after month.

Mr. Saks stated at the 3:30 joint meeting with the other boards, we talked about exactly this and we know landscaping is a significant issue right now and holding people accountable. We are diving into the language to find out that if people are not meeting the standards, they are not getting paid for it. One of the things your husband brought up about the lifestyle director that there was a vacancy and why are we paying for that. Vesta reimbursed the district for the time they did not have somebody in that position.

Ms. Rausch stated if that were more visible that would make it easier for us.

A resident stated we moved to Rivertown because of the community, and we love it here. We live at the café, our daughter is a lifeguard at the pool, our son will soon be working in the kitchen and even though a lot of things could be changed, we are a growing community, and we need to realize there are going to be growing pains. I'm also concerned about the landscaping. I live across the street and all the bushes she talked about that are not maintained snakes hang out

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there and there is not a lot of traffic through the walkway between that area. Luckily, I have two large dogs and we constantly see snakes because everything is so overgrown. The weeds are growing into my yard. The ponds are filthy to the point where they smell. That needs to be our main priority. The lifeguards and bumping up the salary, people realize the minimum wage is increasing \$1 every year to get to \$15. We are going to see more increases for wages. We don't want to see Vesta go away, but we do need to look at the landscaping situation.

A resident asked can I recommend we do these meetings after working hours? I feel that we would get more community input with an afternoon or evening setting.

A resident asked what is the association's view on golf carts and where they can and cannot drive/park? Is the association okay with replacing grass when it is torn up by carts?

Mr. Stillwell stated I will give an overview. Rivertown has a traffic enforcement agreement in place. That allows you to ride a golf cart on local roads, not on the sidewalk, on the physical road. The only paths a golf cart can go on are along Rivertown Main Street and Keystone Corners and a portion of Orange Branch Trail, where it says, carts must use path. Those paths are 12 to15 feet wide, and they are for pedestrians, bicycles and golf carts as determined by St. Johns County because those roads are called minor collectors. Those are the roads where golf carts ride on the path. Anywhere else, golf carts belong in the road. Golf carts do not belong on sidewalks, do not belong on 6-foot wide or 8-foot-wide asphalts paths. We have been working with the board and vesta because Jason talks about this almost every month. The board has purchased some stenciling and we will be stenciling some of the smaller paths with stencils for no golf carts because we don't want to put no golf cart signs everywhere because it would take every corner in the community to address what you are talking about, because people drive them everywhere. We are going to continue to educate and add signage and stenciling.

A resident asked is there someone to pick up the trash along the shoreline of the lakes? I saw someone in a boat treating the lake, but he did not pick up the trash.

THIRD ORDER OF BUSINESSDiscussion Regarding Minor Suspension of
Amenity Privileges

Ms. Kilinski stated the board would have received under separate cover, largely because there were minors involved, an incident that occurred on district property. As a reminder the board has adopted by rule a suspension and revocation of privileges policy. That essentially says that if the district's policies are violated district staff always has the first line of letting those folks know

sometimes just a warning. In this case it was so egregious that we sent a letter recommending somewhere between 60 days for folks that participated in telling us what happened to a year for those that were involved in the incident.

After discussion the board took the following action.

On MOTION by Mr. Baron seconded by Mr. Saks with all in favor the parents of the perpetrator will be billed the costs that were incurred in cleaning up the mess caused by their child and upon payment they will be allowed to use the amenities and the child was suspended for one-year, the child who reported it was suspended for 30-days and the second child was suspended for six months.

FOURTH ORDER OF BUSINESS Approval of the Consent Agenda

- A. Minutes of the July 21, 2021 Regular Meeting and July 21, 2021 Joint Continued Meeting
- B. Balance Sheet & Income Statement
- C. Assessment Receipt Schedule
- D. Approval of Check Register

On MOTION by Mr. Saks seconded by Mr. Baron with four in favor and Mr. Maynard abstaining from voting since he was not on the board at the time of the meeting, the minutes of the July 21, 2021 regular meeting and July 21, 2021 joint continued meeting were approved.

On MOTION by Mr. McIntyre seconded by Mr. Baron with all in favor the balance of the consent agenda items was approved.

FIFTH ORDER OF BUSINESS Consideration of Revised Board Vacancy Policy

Mr. Perry stated the revised board vacancy policy was included in your agenda package. During the last process to fill the open seat we discussed having electronic letters of interest rather than both electronic and hard copy.

Mr. Maynard stated I would like us to consider editing the second part to say the appointment will be made after a question/answer session by the board and completion of

candidate evaluation form appendix A here, the applicant with the highest overall score will be appointed to the vacant seat subject to the provisions set forth herein. In the event of a tie the board president will make the motion and recommendation of the candidate to be appointed.

Mr. Baron stated that is tough because you are going into scoring in areas that can change. Overall impression is subjective.

Mr. Maynard stated to me this gives you more quantitative, but I understand your side as well.

Mr. Baron stated keep it the way it is.

On MOTION by Mr. Baron seconded by Mr. Saks with all in favor the revised board vacancy policy was approved.

SIXTH ORDER OF BUSINESS Public Hearing for the Purpose of Adopting the Fiscal Year 2022 Budget

Mr. Perry stated we will open the public hearing and review the budget at a high level. The board, other than the new supervisor, has been through this for several months. Lastly, we will take comments from the audience.

On MOTION by Mr. Saks seconded by Mr. Cameron with all in favor the public hearing was opened.

Mr. Perry stated I will give a high-level review of the general fund. The debt service funds for the bond issues are included and that depends on where you live. Several months ago, the board received a proposed budget by staff, there were changes made then they approved a budget and more than 60 days later we have the public hearing. You should all have received a written notice talking about the proposed increase. Most of you have different size lots so there is a different increase on each lot but the overall increase on any unit is about 16%. Under the revenue section the increase in assessments is approximately \$300,000. Also in the revenue section is a cost share agreement for landscaping with Rivers Edge II and III and cost share agreements with Rivers Edge II and III and this district has received revenue. The cost share agreements with Rivers Edge II and III is approximately \$818,000 and also for the cost share for the amenity is approximately \$261,000. With most of the raw lands in Rivers Edge II and III being held by Mattamy a significant portion of those dollars are coming from them. It is in excess of \$1 million

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that Rivers Edge II and III shares the costs of this district. That interlocal agreement was entered into three years ago and without that your assessments would be over \$1 million higher. That interlocal agreement provides you the use of the River Club and likewise the other districts the use of the River House. A lot of these roads and parks are shared by both districts. Rivers Edge II and III on their assessments adopt the same level of assessments as Rivers Edge I.

In regard to the expenditures under the administrative section you will see that budget is basically flat and it normally is. Administrative expenses might go up 1% or 2% per year, but typically it doesn't move much.

Under grounds maintenance you will see in excess of \$300,000 increase related to landscape maintenance. There is a short description of all the line items in the revenues and expenses. The master landscape agreement is about \$1.23 million that includes additional areas that have come on this year in Rivers Edge I and we have provisions in there for an additional water tech, monitoring for irrigation, additional fertilization has been budgeted and the new areas, which are very minor for this next year and additional mulch applications for certain areas. There is also a reduction if you look at the irrigation water use and that is upgrading of the facilities and modernization of that and hopefully, it is going to end up at \$255,000 where we budged \$375,000 last year. Originally, it was \$300,000, we reduced to \$270,000 and added the \$30,000 into security that was discussed earlier.

With regard to the amenity center, you will see a little over \$100,000 increase, \$30,000 of that is related to the security and toward the bottom you will see capital expenditures \$88,000 this year and there is a description in the back of each of those items. Last year the budget for that was approximately \$7,500 so those are the big cost drivers there. The other thing to mention is prior to this meeting the board discussed the staffing of the amenities. Under the Vesta agreement there is approximately \$78,000 increase for both districts in total and that is an additional cost driver in the budget.

The major things that drive this budget are landscaping, irrigation and staffing at the amenities. Most of the other line items are fixed and don't vary much from year to year. From page 3 to page 12 are the descriptions of each of the line items.

Page 13 is the debt service fund for the Series 2016 bonds, after that is an amortization schedule for that bond, 2018 bonds are on page 16 and we don't have any 60-foot lots that should

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be 60 and 70. The amortization schedule for the 2018 bonds, then the 2018A-1 and A-2 series of bonds and the different assessment levels for those lots and amortization schedule for that also.

The final page shows the impact on each of the product types depending on the lot size you will see the increase and the gross assessment in the far-right column. As an example, a 50-foot lot the increase is \$191.78 and that is the gross amount including the 6% collected by the St. Johns County tax collector and 4% early payment discount.

Are there any questions from the board?

Mr. Saks stated for the benefit of everyone here, we had a meeting to talk about who does the day-to-day operations here and oversees all of our contractors, including VerdeGo who is responsible for the landscaping. What came from that meeting decided by all three boards is that Vesta has been put on notice, they have 120 days to remedy the situation across the board, everything from landscaping, amenities, lifestyle, we put them on notice and by the end of the year if the situation is not at the satisfaction of all three boards, then we will be switching the contractor who oversees all of this. It is important to know that VerdeGo who has the landscape contract, their contract comes up at next September. We do understand the cost to do what they do out here is significant. We are holding them accountable and if they don't perform, they won't have the contract anymore.

A resident asked will the sheriff be able to do something because I have called and they have told me they have no jurisdiction.

Ms. Kilinski stated we have a traffic enforcement agreement that the district has entered into with St. Johns County that allows them to come here. If you are having that issue, bring it to Jason's attention, we can make sure they get on the phone with the county.

A resident asked has there been a year where we did not have an increase?

Mr. Perry responded yes, there have been several.

A resident asked is that increase definite or proposed?

Mr. Perry stated unless we have some changes in levels of service next year, I wouldn't expect the fees to go down.

A resident asked will you be giving consideration to changing the time of the meetings given the majority of us are not available during working hours?

Mr. Saks stated that is one of the first questions I had when I got on the board. What I found out is that a lot of the support here if you look at the district engineer, legal counsel and

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management company they are responsible for multiple districts. All these agencies are on government hours. We have them late today but for the most part they are running from district to district and it becomes a scheduling issue. I was going to ask about doing another evening meeting next year.

A resident stated once a year is unacceptable.

Mr. Saks stated if you look at county meetings, they are the same. A CDD is a governmental body, not like an HOA which is a private organization. From what I understand governmental meetings are held during typical daytime hours.

Ms. Kilinski stated we have lots of meetings at night, what we have said before is that a lot of folks will change their meeting times and I have done Julington Creek for 13 years and there are no residents there at night. We have our meetings at 6 p.m. and have one or two residents show up.

Mr. Cameron asked can we have the budget meeting in the evening?

Mr. Perry stated it is, it is scheduled next year for a night meeting.

Ms. Kilinski stated I think he means the approval and the adoption.

Mr. Perry stated we can do that.

A resident stated we don't want this budget adopted but it has already been adopted. It is too late.

Ms. Kilinski stated it has not been adopted. There are two procedures, they approve it in June and post it on the website and every meeting thereafter they review it until this budget adoption tonight. You could reduce the assessment levels to whatever rate you think is discernible, the problem is you will have to cut services. This is a public hearing they could reduce the assessment levels. The challenge is you have to make a decision on what those levels need to be. There is not a community right now that is not having assessment hearings or increased assessments.

A resident stated there needs to be very specific agreements, spelled out in the contract and there needs to be a claw back provision.

Ms. Kilinski stated on the VerdeGo contract and all our contracts there are provisions in them for maintaining services. What we talked about at the earlier meeting at 3:30 and talked about as a board before is the deficiencies are only as good as they are being reported. We have recorded deficiencies, I have sent letters to landscape contractors, they are the most frequently

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cited deficiency letters that will allow you to retain the money. We are a governmental body, so we have prompt payment responsibilities. As soon as we have a list of deficiencies, we notice them and say until you correct these, we are withholding X amount of dollars because that is what it would cost us to either repair it, hire someone else to do the work or terminate the contract. The key is having the deficiency letter. We can't just hold it back without having them noticed. That is provided for in all our contracts. We just need to do a better job of documenting.

A resident stated I need clarification. A lot of people think Vesta and VerdeGo is one contract and if we keep one, we can't get rid of the other. Is that true?

Mr. Perry stated they are separate contracts.

A resident asked are we getting a credit for things that had to be picked up, the extra work that had to be done? They brought in more crews, but they admitted they did not do their job and the main person left. Do we get financial credit for that? Or did we pay for that cleanup?

Mr. Perry stated if they had to put in two extra crews to catch up, we don't get billed for those two extra crews.

A resident asked how much of the \$300,000 is Mattamy paying and how much is the district paying?

Mr. Perry responded Rivers Edge II and III, which is 90% funded by Mattamy is paying about \$818,000 through the interlocal agreement. Last year they paid \$687,000 under the interlocal agreement. They are paying an increase of about \$131,000.

A resident asked are other communities similar to ours seeing the same 16% increase that we are seeing driven by COVID or are other factors coming into play?

Mr. Perry stated for this district there are a number of factors. We have districts that are not having an increase because certain contracts are not coming up for renewal right now. A lot of them have increases around the 12% range and a lot of it depends on the size of the community and the costs related to it. There is not a standard answer because of that.

A resident stated I was here for the 3:30 meeting and it sounds like we are giving Vesta the 120 days, but VerdeGo still has a contract through September 30th. If they don't end up meeting Vesta's expectations will VerdeGo still continue to September 30th?

Mr. Perry responded no, we have provisions in that contract, and we can give them notice and cancel.

Ms. Kilinski stated they do a public procurement, and this board decides who the landscaper is. There are not that many large landscape companies that are capable of doing this type of property.

Mr. Saks stated Vesta will have to hold them accountable.

A resident asked how do we let you know that there is some sort of discrepancy, or something isn't getting mowed?

Mr. Saks stated you can contact Jason Davidson. Vesta is going to bring an app to Rivertown and that will give you the opportunity to do exactly what we are talking about, have a better way to communicate issues. This is part of that fix.

A. Consideration of Resolution 2021-08 Relating to Annual Appropriations and Adopting the Budget for Fiscal Year 2022

Mr. Perry stated Resolution 2021-08 is the annual appropriation resolution and adopting the budget for fiscal year 2022. The only thing I wanted to mention because I didn't clarify is based upon the discussion we had earlier with Vesta, there might be some minor changes to some of the cost items. I don't believe it is going to be in excess of \$10,000 and should not be any impact but I want to clarify that. The assessments that are included in here and those levels will be what they are if you adopt this and if we do have any adjustments, we will adjust the capital reserve line item.

On MOTION by Mr. Saks seconded by Mr. Baron with all in favor Resolution 2021-08 was approved.

SEVENTH ORDER OF BUSINESS

Public Hearing Regarding Fiscal Year 2022 O&M Assessments

A. Consideration of Resolution 2021-09 Imposing Special Assessments and Certifying an Assessment Roll

Mr. Perry stated next is Resolution 2021-09 imposing special assessments and certifying and assessment roll. I don't have the roll on here today because we needed to understand where we were going with the amenity management contract. The assessments that are included in the budget for the different product types will be what is certified on the roll.

On MOTION by Mr. Saks seconded by Mr. McIntyre with all in favor Resolution 2021-09 was approved.

On MOTION by Mr. Baron seconded by Mr. Saks with all in favor the public hearing was closed.

EIGHTH ORDER OF BUSINESS

Consideration of Designating a Regular Meeting Schedule for Fiscal Year 2022

Mr. Perry stated next is consideration of designating a regular meeting schedule for fiscal year 2022. On this schedule we have the August 17th meeting, the budget adoption, at 6:00 p.m. I suggest maybe have the June 15th meeting at 6:00 p.m., which will be the budget approval.

Mr. Baron stated the December time period where it is a go or no go for Vesta should probably be a 6 p.m. meeting.

Mr. Perry stated we will want to include it on this, but we will do a joint meeting that day and move your meeting to 6 p.m. on December 15th.

On MOTION by Mr. Saks seconded by Mr. Baron with all in favor the notice of meetings for fiscal year 2022 reflecting meetings on the third Wednesday of the month was approved.

NINTH ORDER OF BUSINESS

Consideration of Resolution 2021-10 Designating Registered Agent and Registered Office

Mr. Perry stated this is a change with the changing of law firms. Hopping Green & Sams was previously the registered agent, and their office location was the registered office. We are proposing to change it to Mr. Torres at the GMS office.

On MOTION by Mr. Saks seconded by Mr. Baron with all in favor Resolution 2021-10 designating Ernesto Torres as registered agent and the registered office as Governmental Management Services, LLC, 475 West Town Place, Suite 114, St. Augustine, Florida 32092 was approved.

TENTH ORDER OF BUSINESSConsiderationofResolution2021-11Ratifying Interim Rate for Food Trucks

Ms. Kilinski stated this resolution ratifies the decision the board made at the last meeting

On MOTION by Mr. Saks seconded by Mr. Baron with all in favor Resolution 2021-11 was approved.

ELEVENTH ORDER OF BUSINESS Staff Reports

A. District Counsel

There being none, the next item followed.

B. District Engineer

Mr. Baron asked will you give the plans or point of contact to Vesta on possibly the reduction of pressure for cycle of hours that the pool is operating and see if we can save some water that is overflowing right now?

Mr. Stillwell stated we are going to try to track down the plans from the firm that designed this.

Mr. Cameron stated I have them, I got them from the county. There are other items that need to be addressed before we have further problems.

Mr. Perry stated the district engineer has worked with WET Engineering and they are the experts with regard to pools and maybe engage them.

Mr. Davidson stated you have a variable speed motor and in that use, it calms down to make sure that flow rate is adequate so that we can pass the code with the health department. I suggest staying away from turning off any pump motors that disallow circulation of the pools, from past experience.

Mr. Baron stated I'm asking the engineer what the flow rate is so that we don't violate the state code.

Mr. Davidson stated it is specific to each pool and it is identified on the plans.

Mr. Baron stated make sure we are at the lowest speed for the wasting of the water we have right now.

Mr. Stillwell stated WET Engineering are experts in that field and we can get a proposal from them.

Mr. Davidson stated we are at the lowest speed to keep the flow rate that we need for the health department.

On MOTION by Mr. Saks seconded by Mr. McIntyre with all in favor an amount not to exceed \$3,000 was approved for WET engineering.

C. District Manager

There being none, the next item followed.

D. General Manager - Report

Mr. Davidson stated I'm looking for consideration of the Soccer Shots fall season that will run from August 30th through November 22nd. The price is a little different because it is longer then the one in the summer, the price is going to be \$180 with the \$40 registration fee, which is consistent with their pricing in the past.

On MOTION by Mr. Baron seconded by Mr. Saks with all in favor the schedule and pricing for Soccer Shots was approved.

Mr. Jonathan Perry stated we have a quote from Charles Aquatics to repair the fountain in the amount of \$2,904 and I have a quote coming from another company.

E. Landscape - Report

There being none, the next item followed.

TWELFTH ORDER OF BUSINESSOther Business

There being none, the next item followed.

THIRTEENTH ORDER OF BUSINESS Supervisors' Requests and Audience Comments

Mr. Cameron stated I am trying to save landscaping money and I think we should look since Greenbriar is coming across Longleaf Pine with their approved subdivision maybe we should look at a cost share on the maintenance.

Mr. Stillwell stated I will try to find out who the developer is.

A resident stated without getting too technical can someone explain the problem we have with the pool?

Mr. Baron stated it is the pump for the lap pool and it is spraying water around the fitting. It is behind the barricade that the residents can't see.

Mr. Davidson stated where the pipe goes into the sand filter it is cracked.

A resident stated you said there is an app being developed. Are we going to get that sooner than later because Vesta and VerdeGo are on some sort of notice for the next several months, that would be a good tool for us to have.

Mr. Fagen stated now that we have had a conversation with the board and approved for 120 days, we will roll that out. We will send out an eblast and post signage.

A resident asked would that be for issues at the pool such as when kids are surfing on the lane markers, etc.?

Mr. Fagen stated yes.

FOURTEENTH ORDER OF BUSINESS

Next Scheduled Meeting – Wednesday, September 15, 2021 @ 11:00 a.m. at the RiverTown Amenity Center

Mr. Perry stated the next scheduled meeting is September 15, 2021 at 11:00 a.m.

On MOTION by Mr. McIntyre seconded by Mr. Saks with all in favor the meeting adjourned at 8:08 p.m.

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Secretary/Assistant Secretary

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Chairman/Vice Chairman